



PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of )

BRIAN P. ANDERSON )

Application No.: 09/740,443 )

Filed: December 19, 2000 )

For: SYSTEM AND METHOD FOR )  
PERFORMING SERVICE OPERATIONS )

Attorney Docket No.: 02-442 )

) Art Unit: 2126

) Examiner: LECHI TRUONG

) Paper No.: 3

*do not enter.  
Thank you. LC*

Peoria, Illinois 61629-6490

November 20, 2003

Mail Stop Box Non-Fee Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

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DEC 02 2003

Technology Center 2100

RESPONSE TO OFFICE ACTION

Sir:

In response to the Official Action dated August 20, 2003:

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